

A Roadmap to Virtual Delivery of Real Colors

Question Details					
#	Question	Asker Name	Answer(s)		
1	Greetings from	Dale Anderson	Greetings from	live answered	Great to have you join
2	Are you using a Zoom Webinar license or a regular Zoom license?	Emily Harmon		This platform is Zoom Webinar. But we use a regular Zoom liscense when we are facilitating	
3	Good AFTernoon, Will the documents be available to us after the webinar?	Wendy		live answered	Apologies for saying this was answered live! Yes, these will be send via email and available on the
4	Not tied to online training, but I've been asked how the temperaments align to common health problems (or health benefits). Do we have this information? (for example, are there more heart attacks for Golds,	Karen Currie		Hey Karen - I saw your comment in the chat. Thanks for adding it here. We don't have data on this.	
5	I see some emails coming in but not receiving them, are you sending them to	Giuliana Ferrer		Guiliana - are you referring to these comments or actual emails? Apologies	
6	Would there be an electronic version of the instrument that could have	John Carney			We have an update!! :) Stay tuned!

7	At the City we don't use Zoom due to hacking- but do use Teams or WebEx... would either work?	Melissa Adams			Melissa - absolutely, as long as they have the ability to do breakout rooms/hopefully have video capability/have the ability to do white boards.  We will share the document with the suggested features we would recommend in a
8	No, actual emails. The comments can be a little distracting as well. But I'm referring to message, like	Giuliana Ferrer		AH! We will send an email to you after the webinar with a link to the webinar recording and the	
9	I think they maybe Aaron's emails lol	Giuliana Ferrer		YES!!! The pop ups are just Aaron's email coming in.	
10	Our staff will not have access to a webcam. They will be able to see the presentor, but the	Kelly Loftus		Kelly - we have faced this problem before. It's not "ideal" but it can definiely work. Especially if the	
11	How do we deal with a large variance of user comfortability and knowledge with computers?	Steven Stonehocker		Steven - Personally, I find people are giving each other a lot more grace as we have been force to move to a more technology-heavy work place suddenly.	
12	Would you do a virtual class we could sit in?	Giuliana Ferrer		We could definitely consider that. Great	
13	We've gotten some really detailed and excellent instructions on how to prevent zoomboming. I was on a call that was	Barbara Chatzkel		Thanks Barbara. I will reach out.	

14	Will you provide us with a standard PowerPoint presentation to use or do	Lisa Todd		There is a GREAT Power Point available in the facilitator resource library	
15	Can we get an email of the docs after the webinar?	Melissa Adams		Yes, a recording of the webinar and the document will be sent via email after	
16	Does AdobeConnect allow migrating current Real Colors power point for use? Does it allow breakout	Galaxy S9+		We used Adobe Connect previously. It did allow for breakout rooms, white boards, and the ability to	
17	Aaron, can you make the document view slightly	Ebone lott		I asked him. :) We will email it after also.	
18	is the resource library back	Arlyn Harris		It is!! We'd love you to	
19	How do you mute the mic on zoom? or does only the admin mute?	Melissa Adams		On this platform (for webinars), participants are muted automatically. On the regular platform, the	
20	If I need to leave webinar early how can I get the information. Is it on a site	susan fairman		Susan - we will email a recording after and we will also post it in the Resource	
21	thanks	susan fairman			
22	Can we send it piece by piece while doing the facilitation?	Giuliana Ferrer		There is not a way to break up the instrument, but the PPT available on the Resource Library does	
23	After the class we can send them the book or just the important information in it	Giuliana Ferrer		The book/assessment is required. They need it for the assessment and you can't copy it/just put it on	
24	Can you provide some polling question for virtual learning?	Teresa Haley		Teresa - Sure! We can post something in the resource library. Give us a few days!	Wait - I want to clarify. I just realized, we typically use the regular "would you rather" questions and just

25	What if we were certified in (for example 2004)? Can we see an updated facilitator booklet?	Jeff Brake		Jeff - yes! There is an updated Certification Handbook (updated in 2017. You can find it in our online store. Or if you go back through a Certification Training for a	
26	I lost Aaron's screen, I'm in the real colors main page	Giuliana Ferrer		I think you need to navigate back to the zoom	
27	Does Zoom have polls?	Malia Fontecchio		yes it does	
28	Can we go back to the instrument discussion? Is	Shavon Fields		stay tuned for an update!	
29	I would like to request the history timeline if it is available	Wendy		It is in the back of the updated Certification Handbook or it is also in	
30	Can NCTI provide a 1-2 minute video on the history piece that facilitators could sue during the intro?	Todd Bynum			Great suggestions! We had one, but when we migrated from Adobe to Zoom we were not able to move it over to our new resource
31	Are we going to send cards out via mail or email?	Teresa Haley		they will have to be mailed. but a virtual instrument	
32	What are your group size recommendations for virtual delivery?	Terence Norwood	Same as an in-person workshop; would be 15-25 ideal, but could go up to 30-		
33	Is there a digital backdrop like Aaron's?	Barbara Vang			Aaron's is not a digital backdrop. It's a pop-up
34	Can I get the history timeline as well?	Mary Lefeber		It is in the back of the Certification Handbook and it is also part of the PPT	
35	I understand, can the creator of the instrument provide the online version	Giuliana Ferrer		Stay tuned for an update!	

36	Is there a digital version in order to make it into a digital backdrop. I know	Barbara Vang		I will reach out to you personally barbara. :)	
37	i would like to know if there is information on incorporating some information/components	Janell Casado		live answered	
38	Are the would you rather questions in the newer	Gwen Sones		Yes - page 30. :)	
39	Could you possibly share how we can go about creating a presentation	Emily Bouchard		check out the resource library; there is a good resource there!	
40	is virtual advisable with youth?	Janell Casado			It could absolutely work with youth. Setting up some really strong ground rules and supportive
41	So conducting this virtually takes approximately how long? Did Aaron say 3-4 hours?	Graciela Mariscal		We advocate RC be delivered in 3 to 4 hours. or two 90 to 120 minute sessions. We realize that is	
42	Will we have access to chat and questions when the	Becky Mitchell		Yes, you will see it as it runs during the webinar.	
43	Thoughts about having a workshop where the group is in the same room but the	Stephanie Zonars		live answered	
44	Are there any suggestions on how to send the items to youth without having them open it prior to our	Kikianiko Garcia		HA! We have wrapped it in shrink wrap. We have also put a sticker as a seal. then include a note that we will	
45	do you have the total number of participants	Beckie Hollingshed			336
46	Can or Should Groups be conducted Virtually?	Chyril Watson		Chyrill - are you referring to crossroads groups?	

47	Thanks! The issue is not getting instruments to participants, it's getting instruments to me to get them mailed. They are either located in a closed	Shavon Fields			
48	*total--Thanks :)	Beckie Hollingshed			
49	Thank you Allison!	Teresa Haley			
50	Thank you. I have to leave, but please keep me posted if there is an opportunity to	Giuliana Ferrer			
51	Are any of you available or someone that has done this virtually as possible co-	Janis Brinn		rech out to Aaron; I just poped our contact information up	
52	will you provide the actual PPT and not just the PDF?	Arlyn Harris		Arlyn - the PPT is in the Resource Library at	
53	Is there a good way to be sure they are doing the	Rebecca Morrison		live answered	
54	its a PDF - not a PPT	Arlyn Harris		It was a PDF a few weeks ago, but we updated it to a	
55	You can also contact me, Jeff Koenig, NCTI.	Jeff Koenig			
56	I'm there now and it's still a PDF	Arlyn Harris		Arlyn - let me double check the NCTI site. If it's not correct, it will be before	
57	Jeff's information didn't	Wendy		jkoenig@ncti.org 602 452	
58	Really need to know their audience. Virtual delivery to the people in Las Vegas	Rob Walford			
59	Thank you	Wendy			
60	Have you considered doing a mock group and running a virtual Real Colors group in full and recording it for	Dallen Jensen			

61	thank you - i will check	Arlyn Harris			
62	Has anyone done a virtual real colors with juveniles , and what were some of the	Dale Dennison			live answered
63	there are 2 sites <a href="https://www.ncti.org/real-colors-resources/">https://www.ncti.org/real-colors-resources/</a> and <a href="https://realcolors.org/real-colors-resources/">https://realcolors.org/real-colors-resources/</a> the latter	Arlyn Harris		The person who is in charge of this is fixing it now. :)	
64	What is the usual length of a session when done	Barbara Claxton		Barbara - it may be a little shorter than an "in-person"	
65	found it - not easy!	Arlyn Harris			
66	Can you provided written answers to any questions not answered during the	Ina Heffner		live answered	
67	have a good day - :)	Arlyn Harris		thank you for pointing that out!	
68	Thanks !	Dale Dennison			
69	I was certified with Alan last year and I love using Real Colors with the youth !	Wendy		Awesome!	
70	Is there an easy way to	Jennifer Russell		live answered	
71	any oppportunities of participating in an actual	Celvia Stovall		live answered	
72	Peffect . thanks	Jennifer Russell			
73	seeing something and using	Celvia Stovall			
74	sitting in	Celvia Stovall			
75	Are you considering more marketing material in the future to add to the flyer...maybe a short video	Tiffany Macke		live answered	
76	ok	Celvia Stovall			
77	thank you!	Tiffany Macke			

78	I'm feeling really dumb, but I cannot find the power point in the Resource	Tara Minetos		live answered	
79	I can find the Real Colors Virtual Delivery Guide	Tara Minetos			
80	Thank you!!!!	Tara Minetos			
81	I went to the website. I am Facilitator for RC and Crossroads. However since becoming a facilitators I have never had an opportunity to use this in large groups with either of the non-prifit agencies I have worked with. I also	Walter Combs		live answered	
82	Thanks Tara...I was	Terence Norwood			
83	You all havea great day!	Terence Norwood			
84	Can you answer how long the virtual sessions will	Ewalk		live answered	
85	audio cut out and I dont	Walter Combs		live answered	<a href="https://realcolors.org/virtu">https://realcolors.org/virtu</a>
86	thank you	Walter Combs			
87	You have probably answered this but will the	Steve Phillips		live answered	
88	Thank you!	Ashley Buchanan			